

Drive Lane today and some requests

Sarah Laramie

Thu 7/29/2021 1:36 PM

Importance: High

1 attachments (42 KB)

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Hello Recker Families,

I just want to keep you updated with the dismissal process. We spent time with the School Dismissal Manager Company to troubleshoot the app going down. One of the major issues that we discovered that Verizon Wireless's connection is having a lot of trouble in the vicinity of our school. If you know anything about wireless connection, Verizon is operating at 1.9 Mbps as opposed to ATT that is operating at around 250 Mbps. I have a call into Verizon to see if this is a temporary issue and to see how it can be rectified. I will let you know as soon as the company is able to return my call.

We also discussed and refined some practices on our end to ensure a smoother afternoon. I have added some additional steps this morning from the email last night.

Please edit and print the attached document and have it on the dash on the right side of your car, facing drive lane. If you are walking up please carry this document with you. If you do not have a printer, feel free to get a copy at the front office OR write your family name on a piece of paper. This will help us ensure students get into the correct vehicle.

Students will also be seated according to first letter of last name outside. This will help us maintain order outside and ensure students are safe while dismissing.

1. Please remember that we will not dismiss the kiddos until 3:00, if you arrive earlier and want to pick your students up, please park and sign them out in the front office.
2. Please **do not** check in until you have arrived in the drive lane.
 - a. This will help assist us in sending kids down in the order in which their pick-up person is arriving
3. Please make sure that you are signing in via a web browser rather than the app
4. If you had log in issues today, please call the front office **during** the school day tomorrow and we will happily help troubleshoot ahead of time as best as possible

New Mobile App

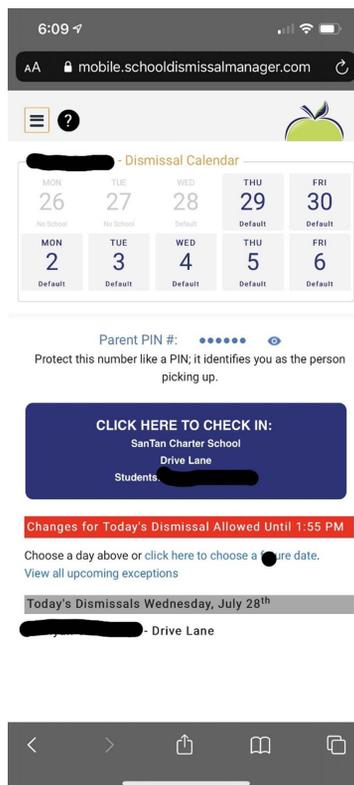
Gone are the old Apple and Android parent apps, but don't panic... we have a new parent app that can be installed directly from our website. It will look just like our old apps but functions better and will be easy for us to keep updated with future upgrades. **TIP:** Parents **MUST** uninstall the old apps first.

Below are some steps/tips that parents should follow when adding the new app for this year:

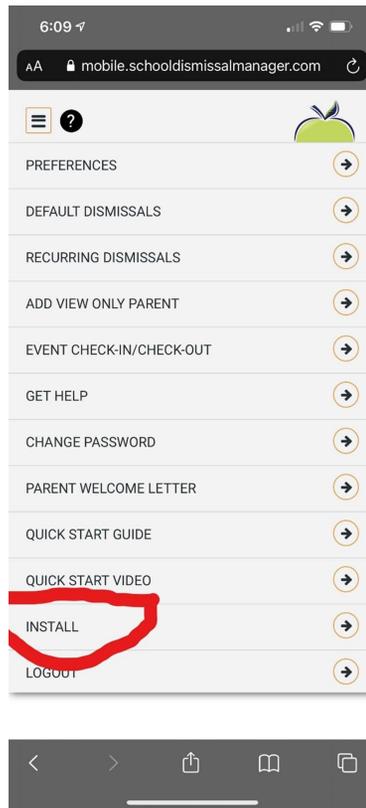
- **Android** – Open a Chrome browser window, go to www.schooldismissalmanager.com, and login. Then click the three stacked dots at the top right corner, scroll down and click on *Add to Home Screen*, and follow the onscreen instructions to install the app.
- **iPhone** – Open a Safari browser, go to www.schooldismissalmanager.com, and login. Then click on the box with the arrow pointing up, scroll down, and click *Add to Home Screen*. Type in (or click on if auto-filled) *SDM* and then tap *Add* to install the app.

1. If you have not already uninstalled the old app – please do this first.

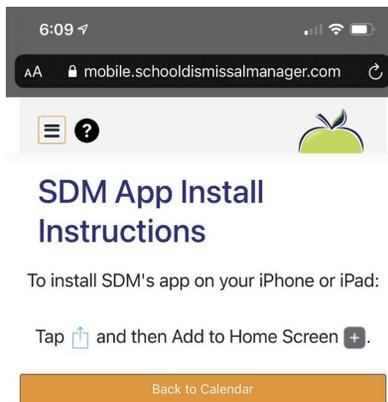
2. When you log in through the web browser, you should see a screen that looks like this:

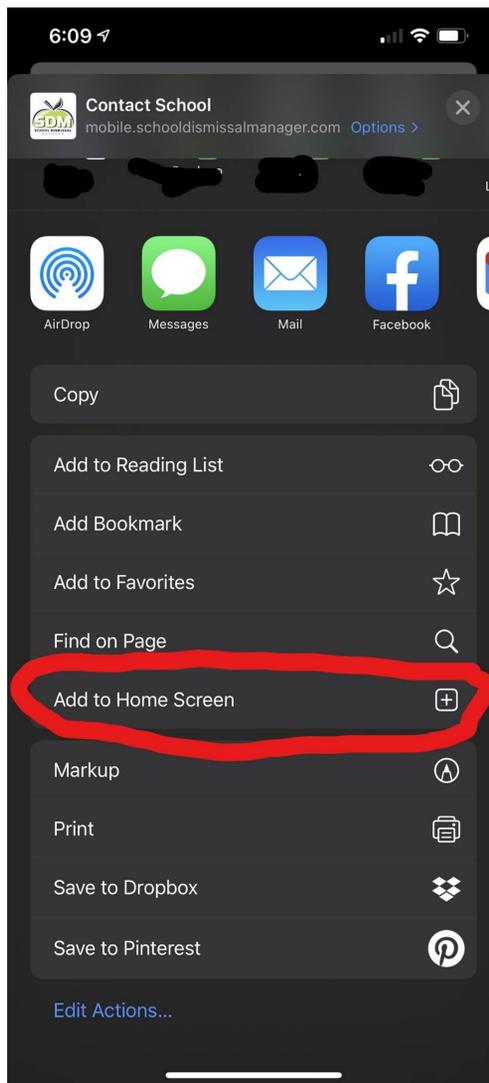


3. From here, you will click on the three lines in the top left and see the below options. Choose Install:



4. Follow the instructions provided :





5. You should be able to see the app now downloaded onto your home page. Your username will be your email address. If you have issues with your password and need this reset, please feel free to call the front office during business hours and we can reset this for you. 480-222-0811.

We truly appreciate your patience and grace as we also navigate the dismissal manager updates that occurred this summer.

Again, thank you for all of your understanding!

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"Education is the most powerful weapon which you can use to change the world"- Nelson Mandela